**As a user I want to be able to use “Live Support” on the official car dealer website.**

* User may be and may not be a car dealer customer
* User can use the full form of “Live Support” chat by clicking on the widget icon on the homepage. (as example: on the top menu)
* User should be warned about the opening hours of the live support service
* User can be able to choose language support
* User should be provided with a category of help or technical support
* User should be able to fill contacts by email, phone (to get answers or offers)
* User should be able to use accessibility “Live Support” for people with disabilities
* User should be able to rate the support specialist in the end of conversation
* The system can auto-save all live chat conversation
* The system can post user contacts to database

